**FY 2019 - Flats Cost Models (First-Class Mail and USPS Marketing Mail) & Periodicals Cost Model**

**USPS-FY19-11**

## I. Preface

### A. Purpose and Content

USPS-FY19-11 documents the development of the FY 2019 mail-processing unit cost estimates for First-Class Mail Presort flats, Periodicals Outside-County flats, and Marketing Mail flats.

### B. Predecessor Documents

First-Class Mail model: PRC-LR-ACR2018/3 - FY 2018 First-Class Mail (Docket No. ACR2018)

Periodicals model: PRC-LR-ACR2018/5 - FY 2018 Periodicals Mail (Docket No. ACR2018)

Marketing Mail model: PRC-LR-ACR2018/4 – FY2018 Standard Mail (Docket No. ACR2018)

### C. Methodology and Changes

USPS-FY19-11 models use the same methodology as the Docket No. ACR2018 models.

Similar to USPS-FY18-11 (Docket No. ACR2018) models, manual flat productivities from USPS-FY15-23 (Docket No. ACR2015) had to be used for preparation of USPS-FY19-11 costs. See preface to USPS-FY19-23 for details.

### D. Evolution of current cost methodology

In Docket No. R2006-1, the Commission drew upon the work of witness Stralberg (TW-T-2 and TW-LR-2) to develop separate estimates for the unit costs of handling pieces, bundles, and containers of Periodicals. In Docket No. ACR2007, the Postal

Service made several improvements to the Commission's model, in order to resolve internal inconsistencies while adhering to the Commission's methodology. In preparing for the 2008 ACR, the Postal Service filed modifications to all three cost models in Proposal 12 (Docket No. RM2009-1), some of which proposed new methodologies, while others merely updated existing data. The Commission issued Order No. 170 (January 12, 2009), ruling on each modification.

On March 30, 2009, the Commission filed its version of the Periodicals cost model (PRC-ACR2008-LR5), in which the Commission included the In-Plant IS Coverage factor change, but rejected the calculation of the 'Auto/Mech' factor, instead reverting to part of the undocumented assumption from TW-LR-L-2 (Docket No. R2006-1). Although the USPS-FY08-11 Periodicals model allowed the 'Auto/Mech' factor to change as a result of the new In-Plant IS Coverage factor, PRC-ACR2008-LR5 did not allow the 'Auto/Mech' factor to change, causing a discrepancy for the processing of 40,000 pieces in model worksheet '5D'.

The Postal Service filed Proposal Twelve (Docket No. RM2009-10, July 28, 2009) to clarify the implicit calculation of the 'Auto/Mech' factor from the In-Plant Incoming Secondary (IS) coverage factors in the 'Coverage Factors' sheet of the Periodicals cost models. The Commission analyzed the proposal and issued its recommendation in Order No. 339 (November 13, 2009).

On October 23, 2009, the Postal Service filed three modifications in Proposal Twenty-five (Docket No. RM2010-4). The Commission issued Order No. 399 (January 27, 2010), ruling on each modification.

On December 11, 2009, the Postal Service filed Proposal Twenty-nine (Docket No. RM2010-6) implementing some of the suggestions made by the Commission in Order No. 339 (Docket No. RM2009-10, November 13, 2009). The adjustment was necessary to avoid an implausible "Auto/Mech factor" input which concerned the Commission in its 2008 ACD (page 55-56). Proposal Twenty-nine used the existing bundle breakage estimate and the estimated number of carrier route pieces on BMC, ADC, SCF, and 3-Digit containers to control for mechanized incoming secondary sorts of carrier route pieces. Then the proportion of IOCS costs by shape (currently USPS-FY19-NP18) is used to estimate the proportion of letter and parcel pieces that are worked in the flats cost pools - AFSM100 and FSM/1000. The changes can be observed in worksheet 'COVERAGE FACTORS', cells D71 through D74. The calculations for Proposal Twenty-nine, yield a lower and operationally more realistic 'Auto/Mech' factor. The Commission accepted Proposal Twenty-nine in Order No. 400 (January 28, 2010).

The Postal Service filed Proposal 18 (Docket No. RM2012-2) on Nov 30, 2011, with four modifications. The Commission ruled on Proposal 18 in Order No. 1383 (Jun 26, 2012).

On Sept 28, 2012, the Postal service filed Proposal Nine (Docket No. RM2012-8) with eight methodological changes to be included in the ACR documents and spreadsheets. The Commission issued Order No. 1656 (February 14, 2013), ruling on each modification.

In Docket No. RM2014-1(November 8, 2013), Proposal Eight, the Postal Service proposed to consolidate several MODS operation groups associated with productivity

calculations into UFSM1000 Outgoing and Incoming, Manual Flats Incoming and Outgoing groups. The Commission issued Order No. 2076 (May 8, 2014), ruling on each modification.

On August 5, 2015, the Postal Service filed Proposals Seven through Nine (Docket Nos. RM2015-16 through RM2015-18 respectively) in response to Commission's directives on page 63 in Order No. 2472 (May 7, 2015):

Proposal Seven (Docket No. RM2015-16) proposed to modify the modeling methodology used in the Standard Mail Flats Cost Model so as to produce estimates of mail processing cost avoidances of Flats Sequencing System (FSS) presorted Standard Flats. The Commission approved Proposal Seven in Order No. 2839 (November 25, 2015), ruling on all modifications.

Proposal Eight (Docket No. RM2015-17) proposed to modify the modeling methodology used in Standard Mail Flats Cost Model so as to produce estimates of mail processing cost avoidances for Carrier Route pieces on 5-Digit Carrier Routes pallets. The Commission approved Proposal Eight in Order No. 2742 (October 1, 2015), ruling on all modifications.

Proposal Nine (Docket No. RM2015-18) proposed to explain the changes in the Periodicals cost model to explicitly identify the bottom-up costs of processing Carrier Route Pallets. The Commission approved Proposal Nine in Order No. 2741 (October 1, 2015), ruling on all modifications.

The Postal Service presented a reorganization of the MODS, NDC, and NONMODS mail processing cost pools in Docket No. RM2018-10, Proposal Seven. The Commission subsequently approved Proposal Seven in Order No. 4855 (October

12, 2018).  The cost pools presented in the 'CRA Presort Flats' and 'CRA Flats', worksheets of the USPS-FY18-11 First-Class Mail flats and Marketing Mail flats mail processing cost models respectively were modified to comply with the Order No. 4855 methodology.

### E.        FSS Deployment Adjustments for All Models.

The Flats Sequencing System (FSS) machine sorts flat mail into Delivery Point Sequence (DPS) for carrier delivery.  This program seeks to eliminate the last significant manual sortation currently performed by carriers before leaving the office.  Phase I of FSS deployment began in May 2008 for the deployment of the first 100 machines and ended in mid-2011.  Cost estimation of the FSS processing necessitated several changes to all three models. The Periodicals model required additional changes due to the modeling of handling of FSS-scheme and FSS-facility pallets.  The adjustments include but are not limited to: inclusion of an FSS cost pool, addition of FSS in Incoming Secondary nodes on the model sheets and cost calculations on the cost sheets, and FSS coverage factors, accept/finalization rates, productivities, piggyback factors, and other factors.  The following sections details the modifications necessary to model FSS activities and their logic.

### FSS MODELING MODIFICATIONS

FSS Deployment – In FY 2011 the Postal Service had significant deployments of the Flats Sequencing System (FSS).  On January 26, 2014, preparation rule changes were implemented that required FSS preparation for pieces destinating in L006 zones.

These preparation rule changes, in addition to containerization changes, eliminated the option of preparing 5-Digit and Carrier Route bundles. On May 31, 2015, 5-Digit and Carrier Route rates were eliminated for pieces destinating in L006 zones and were replaced with FSS rates. In an effort to take full advantage of the FSS equipment, the Postal Service introduced optional preparation rules that introduced two container levels (FSS Scheme and FSS facility containers) and a new bundle level (FSS bundle). On January 22, 2017, the FSS rates were eliminated while CR and 5D rates were brought backfor FSS zones.

FSS Facility Containers: FSS facility containers are similar to SCF containers. Both container types contain co-mingled mail for multiple Incoming Secondary (IS) sort plans and Carrier Route (CR) mail that require sortation and separation on bundle sorting equipment. The significant difference between the SCF container and the FSS Facility container is that all mail on the FSS Facility container is required to destinate in a zone that is processed on the FSS. The FSS Facility container was introduced so that FSS mail could be identified expeditiously and processed on bundle sorting equipment to accommodate the FSS processing window, ahead of mail with a later processing window. Operationally, SCF and FSS Facility containers are handled in similar manners. Both containers remain intact until they arrive at the facility in-charge of the Incoming Primary (IP) bundle sort, where they are taken to the bundle sorting operation and the contents dumped and sorted.

Because the two containers are similar, they have identical logic in the model. Because downflow density data are not available for FSS Facility containers, the downflow density data for SCF containers are used as a proxy. Since the downflow

density parameters are the only potential source of difference between the two containers, the use of proxy SCF information yields identical cost estimates for the two containers.

FSS Scheme Containers: FSS Scheme containers are defined as a container that contains mail for a single FSS scheme. The container can only contain 5-Digit, 5-Digit Scheme, Carrier Route, or FSS bundles. For mail destinating in an FSS zone, the 5-Digit and Carrier Route separations are of no value, as all the mail is to be worked on the same scheme. Operationally it is preferred that all mail be bundled in uniform sized FSS bundles.

FSS Scheme containers flow through the postal network intact until they arrive at the destinating FSS facility where they are taken directly to the FSS operation. The advantage of FSS Scheme containers is that the mail on these containers can bypass bundle sortation and be sent directly to the prep operation to be inducted into the FSS. FSS scheme pallets are modeled like SCF pallets, with the exception that FSS Scheme pallets do not incur pallet dumping costs, as the pallets can be loaded directly into the FSS prep operation. FSS Facility sacks are modeled exactly like SCF sacks.

FSS Bundles – FSS bundles are simply a collection of pieces that destinate in a FSS scheme. The FSS bundle is intended to eventually replace 5-Digit and Carrier Route bundles for mail destinating in FSS zones. The 5-Digit and Carrier Route presort is of no operational value for mail destinating in FSS zones, as all mail will be sequenced on the FSS and the presort does not enable mail to skip any processing steps. The advantage of preparing this mail in FSS bundles (rather than 5-Digit or

Carrier Route bundles) is that FSS bundle preparation enables customers to enter fewer bundles that are more homogeneous in size.

FSS bundles may be placed on ADC, SCF, 3-Digit, FSS Facility or FSS scheme containers. Once removed from entry containers, these bundles flow through the processing network until they have been sorted to the destination FSS Scheme, where the bundles are opened and prepped for FSS induction. With the exception of FSS bundles on FSS scheme pallets, the bundle processing logic in the model is similar for FSS and 5-Digit bundles. FSS bundles and 5-Digit bundles differ in that FSS bundles will be opened and distributed at the DSCF, while a portion of 5-Digit bundles will flow to the delivery unit for piece distribution and will therefore incur additional cost while bundled. FSS bundles on FSS Scheme pallets incur no bundle handling costs. The downflow densities for FSS bundles are not yet available and are proxied with the densities of Carrier Route bundles.

**Piece Distribution in FSS**

IS Coverage factor adjustments – The introduction of the FSS bundle requires that the Incoming Secondary coverage factors be adjusted in order to accurately estimate the processing costs of mail entered in 5-Digit bundles. Coverage factors are used to measure the probability that a piece destinates at a facility with a given equipment configuration.[1] The coverage factors are developed using ODIS destinating volumes. By using ODIS destinating volumes, an implicit assumption is made that the coverage factors are invariant to bundle presort level. With the introduction of FSS bundles, this

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[1] This is not the same as the probability that a piece will be worked on a given piece of equipment. The incidence of being worked on a piece of equipment depends on additional flow parameters. While it is necessary for a piece to destinate at a facility with a piece of equipment in order to be worked on that equipment, it is not sufficient.

assumption cannot be valid for 5-Digit bundles.  Therefore, the coverage factors must be recalculated for these bundles.

All facilities with FSS are also equipped with AFSM100 machines. Thus, any mail migrating from 5-Digit bundles to FSS bundles will have necessarily destinated in a facility equipped with an AFSM 100.  Mail that remains in 5-Digit bundles post-FSS will have higher incidence of destinating at facilities that either have no mechanization or only have UFSM 1000.  As it is impractical to enumerate destinating volume by bundle level, the derivation of the coverage factor adjustment is deduced mathematically.

The adjustment begins by calculating the proportion of mail destinating in FSS zones that has migrated to FSS bundles (FSSMIG), by multiplying the proportion of flats volume worked on the FSS by the proportion FSS destinating volume that arrives in FSS bundles.  The Postal Service initially proposes to use machine counts from MODS FSS operations to calculate the proportion of flats volume worked on FSS machines, and Mail.dat files to calculate the proportion of volume destinating in FSS zones that is prepared in FSS bundles.

**FSS Coverage Factors:**

The coverage factors for 5-Digit and CR bundles are calculated from the initial coverage factors using the following formulas:

FSS = (National FSS proportion – FSSMIG) / (1-FSSMIG)

Manual = (Initial manual) / (1-FSSMIG)

UFSM 1000 = (Initial UFSM 1000) / (1-FSSMIG)

The AFSM 100 coverage factors are calculated residually by proportionally sharing the residual proportions. Here, an assumption is made that the volume migrating to FSS bundles is independent of whether or not an AFSM 100 destination facility also has an UFSM 1000.

Non-IS coverage factors – Coverage factors used for 3-Digit, ADC and MADC bundles are only adjusted to reflect FSS processing. The coverage factors for Manual and FSM 1000 are unchanged from the initial factors. The FSS coverage factor is taken to be the national proportion worked on FSS equipment. The AFSM 100 coverage factors are calculated residually by proportionally sharing the residual proportions. Here, the assumption is made that the volume migrating to FSS bundles is independent of whether or not an AFSM 100 destination facility also has a UFSM 1000.

Additional Adjustments – While estimating Mechanized IS percentage as the ratio of MODS IS flats volume (adjusted for letters being worked on flats mechanization) to the sum of RPW volume of Single Piece, MADC, ADC, 3-Digit, 5-Digit, and CR volume in broken bundles, the FSS volume should be considered as well. The FSS volume is removed from the denominator because this volume is getting the IS sort on the FSS. To do this, RPW volume for non-HD and non-Saturation RPW volume (assuming that HD and Saturation will not be processed on FSS) and the MODS FSS volume (MODS FSS volume is reduced to account for letters worked on FSS equipment, assuming that the proportion of letters worked as flats on FSS is the same as on other flats equipment) are subtracted. This gives an estimate of the proportion of

"FSS eligible" flats (SP, MADC, ADC, 3D, 5D and basic CR) volume to "worked" FSS volume.

Model Changes: FSS and CR Piece Flow Sheets – Two additional sheets have been added to the Periodicals model to account for piece handling costs associated with FSS and CR bundles. The CR sheet is included to capture the piece handling costs associated with CR bundles that destinate in FSS zones. The CR sheet uses the national FSS proportion less the proportion of FSS zone volume migrated to FSS bundles as a measure to the proportion of CR bundles that flow to FSS zones. The model used in this proposal used AFSM 100 acceptance rates to proxy for FSS acceptance rates. The Postal Service intends to analyze FSS operational data to calculate FSS specific acceptance parameters.

Adjustments to CR Bundle Flows – Prior to the introduction of FSS, carrier route bundles would flow to the delivery unit in containers that contained commingled carrier route bundles destinating at the delivery unit. At the delivery unit, a clerk would sort these bundles to individual carriers. With the introduction of the FSS, carrier route bundles that destinate in FSS zones will not incur this sort at the delivery unit. These bundles will be taken directly from the incoming primary bundle sorting operation to the FSS operation and will not incur incoming secondary sortation as a bundle.

**Changes to avoided cost calculations**

In R2017-1, changes were made to the Periodicals and Marketing Mail rate structures to eliminate FSS rates. Mail previously paying FSS rates is still required to be prepared for the FSS, but now pays rates consistent with virtual preparation, or what rates the piece would pay in the absence of the FSS. Because of this change, the

composition and cost characteristics of mail paying 5-Digit and Carrier Route rates has changed. These changes necessitate changes to the way cost avoidances are calculated.

The theoretical underpinnings of the cost avoidance calculations have not changed, and remain a comparison of the estimated costs of a workshare element compared to the estimated costs if the workshare element were not undertaken by the customer. What has changed is now there are two distinct populations within some rate elements – pieces destinating in FSS zones and pieces destinating in non-FSS zones. The cost characteristics of the various presort levels for each of these populations, thus the avoided costs for each workshare element also differ. For purposes of calculating the avoided cost for the rate element, a weighted average of the two populations is taken.

For the lower workshare tiers (MADC, ADC, 3-Digit), the models are constructed to produce weighted costs of mail for FSS zones and non-FSS zones. This is possible because the bundling and containerization requirements for mail destinating in FSS zones and destinating in non-FSS zones are the same. By definition, no FSS scheme has more than 10 pieces Marketing Mail (6 pieces for Periodicals) in these lower tier bundles, meaning that none of these pieces are prepared in FSS bundles. At the higher workshare tiers (5-Digit and Carrier Route), mail destinating in FSS zones is prepared in FSS bundles, while mail destinating in non-FSS zones will be prepared in 5-Digit or Carrier Route bundles. These differences necessitate the need to calculate the avoided

costs in FSS zones separately from the avoided cost in non-FSS zones, and then weight them together to obtain an avoided cost for the rate element.

To make this possible, the costs of 3-Digit presort mail in the models are calculated separately for 3-Digit mail destinating in FSS zones and 3-Digit mail destinating in non-FSS zones. This enables the avoided cost calculation for 5-Digit presorted mail to be:

$$p(3D_{FSS} - 5D_{FSS}) + (1 - p)(3D_{non-FSS} - 5D_{non-FSS})$$

Where p is the proportion of 5-Digit mail destinating in FSS zones.

**Changes to the Carrier Route Calibration to CRA**

In Docket No. R2017-1, the FSS rate elements – 'FSS Scheme' and 'FSS Other' -- were removed. Mail that was eligible for these rates migrated to either Marketing Mail Carrier Route or Marketing Mail Flats, depending on which rate the piece would have qualified for in the absence of FSS preparation. As a result of this change, a significant volume of mail (and the associated mail processing costs of this mail) migrated from Marketing Mail Flats to Marketing Mail Carrier Route. To properly calibrate the modeled costs of Marketing Mail Carrier Route to CRA-measured mail processing costs, the migrated pieces and modeled costs of these migrated pieces are incorporated into the calibration calculation. The calibration calculation is the ratio of CRA costs to the sum of component volume weighted by modeled costs. Because the R2017-1 rate change moved mail prepared in FSS bundles to the Carrier Route product the cost of this mail

in the CRA costs so the calibration must also include these pieces. The calibration methodology is not changed, but the additional migrated components are added to calibration calculation.

## II.      Guide to USPS-FY19-11 Spreadsheets

### A.  Organization

The USPS-FY19-11 workpapers consist of three Microsoft Office Excel workbooks, one each for the First-Class Mail Presort, Marketing Mail, and Periodicals Outside-County model cost estimates.

There are no non-public documents associated with USPS-FY19-11.

### B.  Inputs / Outputs

The cost models rely on FY 2019 data inputs from several sources. Volume Variability factors are from Part 1 of USPS-FY19-7 (Cost Segment 3 Cost Pools & Other Information). Overhead and Premium Pay Factors are from Part 7 of USPS-FY19-7. The disaggregated wage rates are from Part 8 of USPS-FY19-7. MODS productivity figures are from USPS-FY19-23 (MODS Productivity Data). Manual MODS productivity data are from USPS-FY15-23. Operation Specific Piggyback factors are from USPS-FY19-25 (Mail Processing Piggyback Factors). Mail processing unit cost estimates by shape are from USPS-FY19-26 (Mail Processing Unit Costs by Shape). Flats Automation / Mechanization Piece Density Study data and several field study data results are from USPS-FY08-14 (Mail Characteristics Study). Flat bundle density

downflow study data, Mail Characteristics study data for First-Class Mail presort flats, Periodicals Outside-County flats, and Marketing Mail flats are from USPS-FY19-14 (Mail Characteristics Study).

First-Class Mail Presort, Marketing Mail, and Periodicals Outside-County flats model cost estimates are used by USPS-FY19-3 (Discounts and Passthroughs of Workshare items). First-Class Mail and Marketing Mail unit cost estimates are provided to USPS-FY19-30 (FY19 NSA Market Dominant Materials).

Unless otherwise specified, any data inputs that were not explicitly replaced by FY 2019 actual data have remained the same as in Docket No. ACR2018, including the Commission's workpapers in that docket.

## III.    Flats Total Mail Processing Unit Cost Estimates

This section describes the flats mail processing unit cost estimates for First-Class Mail, Marketing Mail and Periodicals flats.

Most changes that have been made to the cost models involve simple updates of cost model inputs (e.g., productivity figures), except as noted.

### A.    Flats Mail Processing Technologies

The flats cost models estimate mail processing unit costs. In FY 2019, the Postal Service relied on the same equipment sets as described in the preface to USPS-FY18-11 (Docket No. ACR2018), section III.A; for the effect of the technologies on the cost models. Flats bundle sorting activities are performed using the Automated Package Processing System (APPS), the Automated Parcel and Bundle Sorter (APBS), the Linear Integrated Parcel Sorter (LIPS), or manual bundle-sorting operations. Flats

piece distribution activities are performed using the Flats Sequencing System (FSS), the Automated Flat Sorting Machine Model 100 (AFSM100), the Upgraded Flat Sorting Machine Model 1000 (UFSM1000), or manual piece-sorting operations. Some AFSM100 machines have been retrofitted with Automatic Tray Handling System (ATHS), Automated Induction (AI), or both. FSS phase I deployment is complete and has been described in Section I.E above.

### B. Cost Methodology

#### 1. CRA Mail Processing Unit Costs

The cost analyses rely upon shape-specific CRA mail processing unit costs, which are reported separately for First-Class Mail, Periodicals Outside-County Non-letters, and Marketing Mail by cost pool in the In-Office Cost System (IOCS).[2] These CRA mail processing unit costs are subdivided into multiple cost pools. Each cost pool represents a specific mail processing task performed at Network Distribution Centers (NDCs) formerly BMCs, MODS plants, or non-MODS plants. The costs are "mapped" to each cost pool using the methodologies in USPS-FY19-7.

#### 2. Model-Based Mail Processing Unit Costs

The flats cost models consist of two sections used to estimate piece costs: a mail flow spreadsheet and a cost spreadsheet. In the Periodicals model, additional

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[2] USPS-FY19-11 spreadsheets; see worksheet "CRA FLATS' in the First-Class Mail, Periodicals, and Marketing Mail models.

spreadsheets are used to calculate bundle and container costs. For First-Class Mail Presort and Marketing Mail separately, a weighted model cost for all the rate categories that were de-averaged is then computed using FY 2019 mail volumes. This cost is tied back to the FY 2019 CRA shape specific mail processing costs using CRA adjustment factors. The approach for the Periodicals CRA adjustment factor is different, as described in section III. B. 2. C below.

### a.    Mail Flow Spreadsheet

Each spreadsheet "flows" flat-shaped mail pieces through the mail processing network. This network is represented by a series of boxes (operations) and arrows on each spreadsheet that "flow" mail to other operations. Each box is separated into two parts. The right-hand section represents the number of physical pieces processed in a given operation. The left-hand section is equal or higher in value, and reflects the fact that some pieces are processed through a given operation more than once. The latter values are ultimately used by the cost sheet to calculate model costs. The mail pieces are "flowed" from one operation to the next using the input data described below.

### i.   FY Mail Volumes

Mail Characteristics Study data are used as the starting point in developing mail flow spreadsheets. The data contained in USPS-FY19-14 reflect the FY 2019 Revenue, Pieces, and Weights (RPW) mail volumes for flat-shaped mail. The Periodicals volume data are presented in piece, bundle, and container counts by mail preparation characteristics.

### ii.  Bundle Sort

The bundle breakage study (USPS-FY08-14) estimates breakage rates for bundles on pallets, in sacks, and in subsequent operations.  These data are used to estimate the number of bundles finalized and broken in each bundle sorting operation. In the Periodicals model, those calculations are made in worksheet 'BUNDLE PROBABILITIES'.

### iii.  Entry Profile

For the First-Class Mail and Marketing Mail cost models, the operations during which bundles are broken and finalized are used to develop an "ENTRY PROFILE" spreadsheet.  This spreadsheet translates the number of bundles back into pieces.

The mail flow worksheet pulls these data into the corresponding cell in the "PIECE ENTRY POINTS" section based on whether they are machinable and/or barcoded.  The "PCS IN" box at the top of each mail flow spreadsheet sums the data in the "PIECES ENTRY POINTS" cells to ensure that all mail pieces are entered into the model.

### iv.  Coverage Factors

Coverage factors are estimates of the percentage of mail volume in a given period of time that encounters various equipment and technologies.  The Postal Service's MAILDIRECTIONv2 file is used to identify the physical location where mail for each 3-Digit zone is processed.  MODS data are used to identify the sortation technologies used at each "covered" facility.[3]  Proposal Twenty-five, approved in Order No. 399,

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[3] The "covered" facilities were those facilities scheduled to have the specific equipment or technology in FY 2019.

(January 27, 2010) described in section I.D above supersedes Modification 10 in Proposal Twelve (Docket No. RM2009-1). To some extent, however, the adjustment contemplated by Proposal Twenty-nine, approved by the Commission in Order No. 339 (November 13, 2009) supersedes modification 8 from Proposal Twelve. Updated Coverage factors have been incorporated in all three models of the 'Coverage Factors' worksheet. FSS Coverage Factors methodology was introduced in Proposal 18 and is incorporated in all three models. Detailed description of the methodology and formulas used in computation of Coverage factors is provided in section I.E above. In Proposal Nine (Docket No. RM2012-8) modification Five, the Postal Service proposed a class-specific enhancement to Coverage Factors.

### v. Accept Rates

The "accept rates" used in the mail flow spreadsheets reflect the fact that, for a variety of reasons, some mail is not accepted by the different types of automated flats mail processing equipment, and is therefore diverted to manual operations for processing. These "accept rates" are taken from several sources, including engineering studies.

The "BCR accept" rate reflects the percentage of barcoded mail that was accepted on the AFSM100 during engineering tests. The "OCR accept" rate reflects the percentage of non-barcoded mail pieces that were finalized by the AFSM100 in these same tests. No routinely maintained updates are available from the Postal Service's Operations or Engineering offices. The FSM "keying accept" rate is the sort rate in "key" mode of the machine; it is not related to Remote Encoding Center (REC) keying activities. The cost models use the most recently available "accept rate" data, unless

otherwise indicated.[4]  The rejects from the automated UFSM1000 operation are assumed to be keyed only once, except for manual incoming secondary operations.[5] Rejects that occur during keying operations are diverted to manual operations.  The "refed/misfaced REC timeout" accept rate reflects the percentage of total mail volume that must be re-fed through the machine because the REC keyers did not finalize the mail piece before it "timed out".  The models assume that this mail is refed only once. The "REC image finalization rate" represents the percentage of mail for which Data Conversion Operators (DCO) at the REC were able to achieve a finest-depth-of-sort result.  Finally, the "total accept rate" represents the total percentage of the mail that is finalized.

### vi.  Mail Flow Piece Densities

A "sort plan" is a software program that associates each output bin on mail processing equipment with address information on the mail piece.  The term "density" refers to the percentage of mail that is sorted to a given bin on a machine using a given sort plan.  In the mail flow spreadsheets, automation / mechanization piece density percentages are used to "flow" mail to succeeding operations.  Updated automation / mechanization piece density data have been taken from USPS-FY08-14 and used in all three models.  As mentioned in section I.D above, the Commission approved the use of UFSM1000 piece density data from USPS-FY08-14 (Docket No. ACR2008), replacing

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[4] Data were provided by Operations based on FY 2019.

[5] It is assumed that UFSM1000 automation incoming secondary rejects would not be keyed on that machine, due to the relatively small volumes that would be rejected for a given ZIP Code or group of ZIP Codes.

UFSM1000 density data from USPS-LR-J-63 (Docket No. R2001-1), as a proxy for manual operations piece density data in modification 2 in Proposal Twenty-five (Order No. 399, January 27, 2010). Proposal Eighteen included a modification for the exclusion of single-piece density data in MADC piece density data.

The data inputs described above are used in the mail flow spreadsheets to flow mail pieces through a modeled representation of the postal mail processing network. After mail pieces are finalized in an automation or manual incoming secondary operation, the finalized mail volumes are totaled for each of those operations and the sum is entered in the "PCS OUT" box at the top of the page. This calculation is performed to ensure that all pieces that are entered into the model are also processed through the model and finalized.

### b.    Cost Spreadsheet

Each cost spreadsheet accesses the mail volumes from each operation in the corresponding mail flow spreadsheet. This volume information, in conjunction with the other data inputs described above, is used to calculate a mail processing cost estimate for the mail volumes flowing through each operation. Each operation cost is then divided by the "PCS OUT" mail volume in order to determine the weighted operation cost. The sum of these weighted operation costs is the model cost. In the Periodicals model, the cost spreadsheet have been incorporated since ACR 2007 in the 'MADC', 'ADC', '3D', '5D', 'FSS', and 'CR' worksheets, along with the piece flow diagrams.

### c.    CRA Adjustments

Separately for First-Class Mail and Marketing Mail, the model costs are weighted together using FY 2019 mail volumes. The sum of the costs in the CRA workshare-

related proportional cost pools is then divided by this weighted model cost in order to calculate the CRA proportional adjustment factor. The costs for the remaining fixed cost pool classification are used as fixed adjustments. The total mail processing unit costs are calculated as follows:

((Mail Processing Model Cost) * (Proportional Factor)) + (Fixed Factor)

=Total mail processing unit costs.

The Commission approved Modification Nine in Docket No. RM2009-1 in Order No. 170 (January 12, 2009), thus approving a single CRA adjustment factor for Periodicals.

### C.    Presort-Adjusted Mail Processing Unit Cost Methodology

An examination of the mail characteristics for the non-automation presort category within First-Class Mail presort and Marketing Mail reveals that a great deal of this mail is presorted to either 3-digit or 5-digit ZIP Codes. As such, the actual total mail processing unit costs for First-Class Mail nonautomation presort flats are lower than those for First-Class Mail automation mixed ADC presort flats. In order to make a more useful comparison, the costs for automation mixed ADC presort flats should be compared to the costs for nonautomation presort flats that have been presorted to the same level (in this instance, mixed ADC). Consequently, adjusted costs were developed for First-Class Mail presort flats and Marketing Mail flats.

For First-Class Mail presort flats, adjusted costs were developed for nonautomation presort flats at each presort level (mixed ADC, ADC, 3-digit, and 5-digit). The costs for the automation presort flats rate categories remained the same. The adjusted cost models were developed using the identical entry profile from the

corresponding automation mail flow model. For example, in this analysis, the nonautomation mixed ADC mail flow model uses the same entry profile as the automation mixed ADC mail flow model. The only difference is that the mail volumes for barcoded machinable and nonmachinable mail in the automation model were entered as non-barcoded machinable and nonmachinable mail in the nonautomation model. The model costs from these models were adjusted using the actual CRA adjustment factors described above.

For Marketing Mail flats, a similar analysis was performed, but the adjustments were made to the automation model costs instead of the nonautomation model costs. Therefore, the nonautomation model costs remained the same. The adjusted cost models were developed using the identical entry profile from the corresponding nonautomation mail flow model. The only difference is that the mail volumes for non-barcoded machinable and nonmachinable mail in the nonautomation model were entered as barcoded machinable and nonmachinable mail in the automation model. The model costs from these models were adjusted using the actual CRA adjustment factors as described above.